

# HILCO ELECTRIC COOPERATIVE, INC.

(254) 687-2331 or 1-800-338-6425 Phones answered 24 hours/day

<b>RESIDENTIAL RATES – Rate 1</b>	
<b>Customer Charge</b>	\$20.50
<b>Energy Charge</b>	\$.06970 per kWh
<b>Fuel Charge</b>	PCRF per kWh

kWh = Kilowatt hour

PCRF = Power Cost Recovery Factor (varies monthly)

<b>NON-RESIDENTIAL RATES</b>			
<b>NON-RESIDENTIAL – Rate 2</b>		<b>LARGE COMMERCIAL – Rate 3</b>	
Customer Charge	\$28.50	Customer Charge	\$72.00
Energy Charge	\$.06375 per kWh	Energy Charge	\$.03307 per kWh
		Demand Charge	\$7.00 per KW (1)
PCRF X Total kWh		PCRF X Total kWh	

<b>GENERAL SERVICE LARGE – Rate 4</b>		<b>LARGE PUBLIC BUILDING – Rate 13</b>	
Customer Charge	\$77.00	Customer Charge	\$72.00
Energy Charge	\$.03307 per kWh	Energy Charge	\$.07000 per kWh
Demand Charge	\$ 5.25 per KW		
PCRF X Total kWh		PCRF X Total kWh	

(1) KW = Demand – In no event is billing demand less than 75% of the highest KW demand established in billing period or eleven months preceding the billing period.

## SERVICE FEES

Establishing Service	\$25.00
Each trip made to consumers property upon their request	\$40.00
Trip to re-read the meter, IF previous reading was correct	\$25.00
Trip to manually read a meter if meter cannot be read remotely due to insufficient meter base wiring	\$65.00
Disconnect due to non-payment	\$50.00
Reset fee when disconnected for non-payment during business hours* (must call by 4:00 p.m.) or if resetting meter from the office	\$50.00
Physical reconnection of meter after hours** (MUST be PRIOR to 8 p.m.) or any trip to member's premises after hours when problem is found to be the member's	\$75.00
Reconnecting Service line after hours***	\$200.00
Return check charge	\$30.00
Meter test charge, IF the meter test is correct	\$20.00
Temporary Pole	\$100.00
Theft Investigation Charge (First Incident)	\$100.00
Theft Investigation Charge (Second Incident)	\$2000.00
Residential Late Fee (for delinquent bill)	\$15.00
Non-Residential Late Fee (for delinquent bill)	5% of delinquent balance

\*Regular Office Business hours are Monday-Friday 8 a.m.-5 p.m.

\*\*After hours = 4 p.m.-8 p.m. Monday-Friday, NO meter will be reset after 8 p.m., until the next business day, unless disconnect collar in place on meter.

\*\*\*Service line connections after hours = Monday-Friday 4 p.m. to 8 a.m. and anytime on the weekend or a holiday.

**If in doubt, please call the office at the number listed above – after hours extension 1139 or visit our website at [www.hilco.coop](http://www.hilco.coop).**

*Rates/fees are controlled by HILCO Electric Cooperative, Inc. Board of Directors and are subject to change.*

*Effective 1/1/12*